

## Nashua Police Department Incident Report

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Incident #: 06-69440-OF Call #: 06-69440

Date/Time Reported: 10/16/2006 0930 Report Date/Time: 10/22/2006 1359

Occurred Between: 10/02/2006 0800-10/13/2006 1600

Status: Incident Unfounded

Involves: Sex Crimes

Reporting Officer: MASTER PATROLMAN KEVIN LANDRY Approving Officer: LIEUTENANT RAYMOND MCDANNELL

Signature:

Signature:

SEX RACE AGE SSN # SUSPECT(S) 56 SANTA, MICHAEL

DOB:

PLACE OF BIRTH: ETHNICITY:

LICENSE NUMBER: TURGISS, GREG

40

DOB: LICENSE NUMBER: PLACE OF BIRTH: ETHNICITY:

ATTEMPTED TYPE CLASS # OFFENSE(S)

LOCATION TYPE: Government/Public Building

Zone: Sector 4

CITY HALL 229 MAIN ST NASHUA NH 03060

CHILD PORNOGRAPHY (INTERNET)

N

Felony

649-B

2,I

OCCURRED: 10/02/2006 0800

# 1	person(s)	PERSON TYPE	SEX	RACE	AGE	SSN	PHONE
1	JOYCE, JANE	REPORTING PARTY			57	NOT AVAIL	
	DOB:						
	EMPLOYER:						
2	BARKER, JOHN	OTHER			48	NOT AVAIL	

DOB:

EMPLOYER:

## Nashua Police Department Incident Report

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Incident #: 06-69440-OF Call #: 06-69440

OTHER PROPERTIES

PROPERTY #

STATUS

DVD INTERVIEW TURGISS

07-E162-PR

Evidence (Not Nibrs Reportable)

QUANTITY: 1

VALUE:

SERIAL #: NOT AVAIL

DATE: 01/08/2007 RECOVERED: 1

VALUE:

DATE: 01/09/2007

# Nashua Police Department NARRATIVE FOR DETECTIVE KEVIN J LANDRY

Ref: 06-69440-OF

On 16 Oct 06 I was assigned to investigate the possibility that two employees at City Hall in Nashua had been viewing Child Pornography on their respective work station computers. I met with Human Resources Manger at City Hall, Jane Joyce. Ms. Joyce identified the employees as:

- Mike Santa,

Bldg.& Inspections Manager

- Greg Turgiss,

Tax Assessor

Ms. Joyce reported that she had interviewed both subjects and they had admitted to viewing pornography. She reported that both were placed on administrative leave on 13 Oct 06. She reported that the computers were sie zed and in possession of John Baker, IT Manager. She reported that Barker had located possibly Child Pornography on the computers. Ms. Joyce then notified the Police.

I conducted an investigation into the matter. Cite supplemental reports.

Nothing further this report.

Ref: 06-69440-OF

On 16 October 06 at approximately 09:35 hours I was contacted by Detective Sergeant Ray McDannell ref. the following case assignment. Sergeant McDannell informed me to respond to City Hall in Nashua to meet with Human Resources Manager, Jane Joyce to report a City Hall employee having been caught viewing pornography on his work station computer. Sergeant McDannell further advised there was possibility that child pornography had been viewed as well. I then responded as assigned.

Nothing further this report.

#### Nashua Police Department 10-16-06 - 0945 HOURS - JANE JOYCE

Ref: 06-69440-OF

On 16 October 06 at approximately 0945 hours I met Jane Joyce,
Office in City Hall located at 229 Main Street Nashua, NH.. Ms. Joyce informed me that the Information
Technology Manager at City Hall, John Barker had informed her during early October that he identified a
problem with the systems fire wall. Ms. Joyce advised that John Barker would be monitoring the situation in
attempt to resolve the problems. Ms. Joyce reported that she then met with John Barker in furtherance and he
reported to her that he identified two City Hall employees to be viewing pornography on the work station
computers. She reported that the activity was significant. Ms. Joyce identified the two employees as follows:

Michael Santa,

NH.

Mike Santa is employed as the City of Nashua Building Safety Manager.

Greg Turgiss,

MA.

Greg Turgiss is employed as a City of Nashua Tax Accessor.

Ms. Joyce provided documents related to the Evidence of pornography that was being viewed as follows. She provided a photo copy of reports from a Web Sense reporting tool that was provided to her by John Barker. The reports are provided for both Michael Santa and Greg Turgiss. The reports detail specific pornographic sights that are viewed on the work station computers. The date beginning on the reports are 10-02-06 and the date ending on the report is 10-11-06. There are hundreds of various pornographic sights viewed over several hours. These reports are submitted to included in the case file.

Ms. Joyce provided personal data sheets for Michael Santa and Greg Turgiss. Ms. Joyce provided an acknowledgement of receipt of Tele Communications and Network Resources Policy for both Mike Santa and Greg Turgiss. These mentioned items are submitted to be included in the case file.

Ms. Joyce reported that she had met with John Barker at which time she had an opportunity to view just a few of the actual sights that had been visited. She stated she observed that these sights were certainly pornographic and that she had done the viewing for confirmation in order to apply administrative disciplinary action against the employees. She reported that she viewed adult pornography and had not seen anything relative to child pornography. Ms. Joyce reported that on Friday 13 October 06 she interviewed both Greg Turgiss and Mike Santa as part of her administrative duties. Ms. Joyce reported the following results of the interviews. Ms. Joyce reported that she interviewed Greg Turgiss at approximately 0830 hours. Ms. Joyce reported that also present in the interview was the Divisional Supervisor Angelo Marino and Manager Bob Blakeman. Ms. Joyce reported that Greg Turgiss was very nervous during the interview. She reported that he seemed very shaken and had turned a grayish color. She reported that Greg Turgiss was honest and up front when questioned about the situation. She reported that he acknowledge that he knew why he was there. Ms. Joyce reported that they had evidence that Turgiss had also been chatting. She questioned in reference to the possibility of having been talking to minors. She reported that Turgiss told her that he had not spoken to any minors to his knowledge. Ms. Joyce reported that during the course of the interview she learned from Angelo Marino and Bob Blakeman that Turgiss had been warned for viewing pornography approximately five months prior to this incident. Ms. Joyce reported she had no knowledge of this warning until the interview process. Ms. Joyce reported that at the conclusion of the interview Turgiss was placed on administrative leave and sent home.

## Nashua Police Department 10-16-06 - 0945 HOURS - JANE JOYCE

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Ms. Joyce reported that she interviewed Mike Santa at approximately 0900 hours. Ms. Joyce reported that she had advised Division Director Kathy Hersch reference the administrative investigation. She reported that Hersch chose to not be involved in the interview process. Ms. Joyce reported that Mike Santa acknowledge having viewed pornographic material on his work station computer. Ms Joyce reported that Santa seemed to be put off by the interview and investigation process. She reported that Santa attempted to rationalize the behavior to her. She reported that he made statements to her that he was overworked and underpaid and the viewing of the pornography was a 'source of an outlet'. She reported that he made comments such as "oh come on" and "I can't believe this". Ms. Joyce reported the conclusion of the interview Mike Santa was placed on administrative leave and sent home.

Ms. Joyce reported that both Santa and Turgiss had said that the behavior was addictive. She reported that she referred both employees to the Employee Assistance Program for possible council ing. Ms. Joyce reported that she had intention to move forward with a disciplinary action against Santa and Turgiss and that such action would be a suspension. She reported that the suspension would be effective after a two week period of time per administrative rules. Ms. Joyce reported that both Santa and Turgiss had been administratively removed from computer accounts and no longer had access. She reported that both employees were present in the building as of this morning.

Ms. Joyce reported that she received information from John Barker that Santa had saved material to his A Drive on his computer. She reported that any possible e-mails that may have been stored on the server had not been viewed.

Ms. Joyce reported that both the Turgiss and Santa computers had been seized from their respective offices. She reported that these computers were currently being retained in custody of the IT Manager John Barker. Ms. Joyce reported that John Barker had occasion to further view content on the computers during the evening of 13 October 06. Ms Joyce reported that after 8:00 pm on 13 Oct 06, she received a telephone call at her home from John Barker. She reported that John Barker informed her that upon viewing the content on the computers, he had located an image on the Turgiss computer that was questionable. Ms. Joyce reported that John stated to her that he could "clearly see a young child". Ms. Joyce reported that John Barker advised her that he desired to call the police to report the matter. Ms. Joyce reported that she informed John Barker that the incident would be furthered on Monday morning.

Ms. Joyce reported that she had occasion to speak with Chief Hefferan this morning and the case was then assigned. Det. Lehto joined me to assist near the conclusion of this interview.

Ms. Joyce accompanied us to the IT Division to meet with John Barker, IT Manger.

Nothing further this report.

#### Nashua Police Department 10-16-06 - 1030 HOURS - JOHN BARKER

Ref: 06-69440-OF

On 16 Oct 06 at approximately 1030 hours Det. Jon Lehto and I met with John Barker, Manager. Mr. Barker resides at

City of Nashua, City Hall IT New Hampshire,

Mr. Barker reported that he had previously spoken with Jane Joyce with regard to the computer system at City Hall and the monitoring of said system. Mr. Barker reported that he had in fact informed Ms. Joyce of evidence that employees Mike Santa and Greg Turgiss had been viewing pornographic material on the computers. Mr. Barker acknowledged that he was aware of the administrative leave placed upon the employees on Friday. At that time he was directed to seize both work station computers. Mr. Barker reported that one of his employees, identified as Nate Lloyd, did seize the Santa and Turgiss computers from their respective offices at approximately 1600 to 1630 hours on 13 Oct 06. Mr. Barker reported that Lloyd had put labels on each computer, identifying them by the name Turgiss and Santa. Those computers were currently being retained in custody in Mr. Barker's office. They were identified as follows:

Santa computer – Gateway E-4100, Turgiss computer – Gateway E-4100,

Mr. Barker reported that on 13 Oct 06 between 1830 and 2000 hours, he checked the content on both the Turgiss and Santa computers. Mr. Barker reported that in reference to the Santa computer, there were indications that Santa had saved various items to an A drive or floppy. He reported that the Santa computer was relative free of any inappropriate material. Mr. Barker reported that it seemed apparent that the history had been cleaned up on the Santa computer. Mr. Barker reported that he located one image of an apparent young looking girl showing a nude frontal view. Mr. Barker reported that other users for the Santa computer were Marcia Wilkins and Bruce B. (unknown).

Mr. Barker reported that he researched content on the Turgiss computer and located more than 8,000 or images in the temporary internet files. He reported that these images were primarily pornographic material. Mr. Barker reported he spent a period of time viewing this pornographic content and had occasion to locate one picture that concerned him. Mr. Barker reported that he observed an image that he felt was in his words, 'clearly a young girl'. Mr. Barker reported that he had then contacted Ms. Joyce and informed her of the above stated information. He stated that he stopped viewing content at that time and was waiting for further instructions. Mr. Barker reported that an additional user for the Turgiss computer was Gary Turgiss (brother of Greg Turgiss).

At approximately 1110 hours, Mr. Barker logged onto the Santa computer as administrator. Mr. Barker searched several files and folders with no results for a short period of time. Mr. Barker had recollection that he image he desired to show us was named Casual. After doing a search for Casual, he located the image in C documents/settings personal. Mr. Barker then allowed us an opportunity to view the image in question. I viewed the image and identified it as follows:

The photo is of a female seated at an apparent office workstation in a black chair. The girl is unclothed from the waist up and is showing her breasts. The girl does not appear to be a minor child. Mr. Barker logged off the Santa computer at approximately 1120 hours.

Mr. Barker then logged onto the Turgiss computer at approximately 1123 hours. Mr. Barker located cookie files dated back to 3 March 06 in Temp internet files. These J-peg images were

#### Nashua Police Department 10-16-06 - 1030 HOURS - JOHN BARKER

Ref: 06-69440-OF

numerous. As Mr. Barker scanned these images, I observed that they appeared to be in their entirety, adult pornographic material. Mr. Barker attempted to locate the image that he thought was questionable. He was not able to do so by scrolling and had a recollection of the image title which is "cock" (1). Mr. Barker then did a search using the title. Mr. Barker located the image and brought it to a full view on the screen.

I viewed the picture to be an apparent black male shown from the thigh to the abdomen area where he is unclothed and there is an image of a large penis. To the right of this image is a white female with dark hair wearing a teal colored shirt. Mr. Barker stated that this was the young girl that concerned him. Upon viewing the image of the girl, it is not clear that she is a child. It appears more likely that she would be of legal age. Mr. Barker logged off the Turgiss computer at approximately 1135 hours.

Sgt. McDannell was contacted and briefed in reference to the previously reported information. At that time we were instructed to seize the computers for further analyzation. Cite additional supplemental reports in reference to seizure information.

Nothing further this report.

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I received two written consent to search via the standard department form from John Barker for the Santa and Turgiss computers respectively. John Barker, as IT Manager, was identified as being the person who controlled all computer related equipment at City Hall. John Barker therefore gave consent for the computers. The consent were signed at 1152 hours on 16 Oct 06. These forms are submitted to be included with the case file.

Adet. Lehto and I then effected the seizure of the computers and transported them to the Nashua Police Department.

Nothing further this report.

Nashua Police Department

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10-16-06 - 1300 HOURS - COMPUTER ANALYSIS

Ref: 06-69440-OF

On 16 Oct 06 at approximately 1300 hours

Det. Lehto and I summoned the assistance of Nashua Police Department IT employees Peter Cinfo and Brian Rae to analyze the Santa and Turgiss computers. Peter Cinfo and Brian Rae met with us in the YSD area. They enabled us to turn on and view both the Santa and Turgiss computers. There was nothing further located on the Santa computer other than the previously reported image. Images on the Santa computer were again seen and recognized as adult pornographic material. Both images on the Santa and Turgiss computers that were in question were viewed by YSD supervisors. There was a consensus that the images were not child pornography. There was no further evidence that the City Hall computers contained child pornography.

The image of the picture that was questionable on the Turgiss computer was printed and is attached to be included in the case file.

Nothing further this report.

Nashua Police Department 10-16-06 - 1330 HOURS - FURTHERANCE Page: 1

Ref: 06-69440-OF

Upon discussing the details of the reported information and the images viewed with Det. Sgt. McDannell, he instructed Det. Lehto and I to further investigate by interviewing both Santa and Turgiss.

Nothing further this report.

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Ref: 06-69440-OF

On 16 Oct 06 at approximately 1400 hours

Det. Lehto and I responded to City Hall in an attempt to contact the suspects identified in the incident. We met with Mike Santa in the Building and Permits Division at City Hall. Mike Santa agreed to voluntarily respond with us to the Nashua Police Department for the purpose of an interview. Mike Santa was then transported to the Nashua Police Department where he signed in as a visitor in the front lobby. He was then escorted to the YSD area where he was placed into an interview room. The following will be the results of the interview conducted with Mike Santa. Both Det. Lehto and I interviewed Santa.

Briefly stated, Mike Santa acknowledged that he had viewed pornographic material at his work station in his office at City Hall. Mike Santa reported that he had been doing this for a significant period of time. Mike Santa reported that he also viewed pornographic material on his home computer. Santa reported that his work computer was much better than his home computer and allowed him a better opportunity to view pornographic material. Santa indicated that the viewing of the pornographic material was the source of an outlet or stress reliever for him.

Santa made indications that he had got caught-up with viewing pornographic material. Santa made indications that he initially started by friends or co-workers advising him to view various sites. Santa indicated that he had signed up for a pay-site, which cost him \$19 per month. He identified this site as Rachel Zinni.com. Santa reported that he had signed up for this account at his home computer. He reported that he had used this account for approx. three or four months.

Santa reported that he viewed the same types of pornographic material or the same specific web sites from both his home computer and his work computer. Santa denied viewing child pornography on either of his computers. Santa was cooperative and non-confrontational. Santa did not seem nervous or apprehensive about speaking with us. Santa made indications that he felt he made an honest mistake having viewed pornography at work and he acknowledged that it was wrong.

A victim/witness background sheet was completed with Mike Santa. Santa indicated that he was married to his wife Gail for more than 30 years. Santa has two adult daughters, Andrea, age 25, and Becky, age 28.

A written consent to search form was obtained from Michael Santa for his premises at New Hampshire. The consent was signed at 1509 hours. Det. Lehto and I had informed Santa of our desire to seize and view his personal home computer. This form is submitted to be included in the case file. We then made arrangements with Santa to respond to his home in

The interview was then concluded at approximately 1515 hours. Cite additional supplemental reports for additional information.

Nothing further this report.

Nashua Police Department 10-16-06 - 1545 HOURS -

Ref: 06-69440-OF

On 16 Oct 06 at approximately 1545 hours

Det. Lehto and I voluntarily transported Mike Santa to his home at New Hampshire. We responded with the intention to view any picture content on Mike Santa's home computer using the YSD Scan Disk. I made note of Mike Santa's conduct and behavior during the transportation. I observed that Mike Santa was nervous yet seemed comfortable with us. Mike was talkative and respectful. At no time did Mike attempt to make any rationalizations for having viewed pornographic material. Santa never eluded to there being the possibility that we would find child pornography on his home computer. Santa seemed to be cooperating fully.

We arrived in , New Hampshire at Santa's home at 1620 hours. At that time Santa invited us into his home. In the lower level in a den room, Santa pointed out his personal computer. Det. Lehto attempted twice to use the scan disk and the use of this was unsuccessful as an error occurred during the program on two occasions. Upon the second error occurring, Santa stated to us that we should go ahead and seize and bring the computer back to the Nashua Police Department for further analyzation. Santa had commented when asked to go to his home, that he had concerns about his wife being there. Santa had indicated that he was not sure how to explain the circumstances that he was in to his wife. Santa seemed anxious to leave his home with us before his wife arrived home from work.

Det. Lehto and I did seize Santa's computer which he disconnected for us. We left Santa's home at approximately 1635 hours and transported him back to City Hall and brought the seized computer to the Nashua Police Department. It should be noted that the computer is quite old and had no identifying marks and/or serial number.

Nothing further this report.

Nashua Police Department

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10-16-06 1845 HOURS - 37 VINAL STREET, DRACUT, MA

Ref: 06-69440-OF

On 16Oct06 at approximately 1845 Hours, Detective T. Bergeron and I responded to MA and made contact with City of Nashua Tax Assessor Greg Turgiss. I advised Mr. Turgiss that I wanted to speak with him regarding the pornographic material that had been located on his computer at City Hall and asked if he was willing to respond to the Nashua Police Department in order to discuss the matter. Mr. Turgiss voluntarily agreed to do so and subsequently drove himself to the Station. Investigation ongoing.

Detective Jonathan B. Lehto D-36

# Nashua Police Department 10-16-06 1905 HOURS - GREG TURGISS

Ref: 06-69440-OF

On 16Oct06 at approximately 1905 Hours, I responded to the Lobby of the Nashua Police Department and made contact with Greg Turgiss. Mr. Turgiss had voluntarily responded to the Station in order to discuss the pornographic material that had been located on his computer at City Hall and had already received a Visitor's Badge. I therefore escorted him to YSD Interview Room #2 and Detective T. Bergeron and I interviewed him reference the matter. Mr. Turgiss' information is as follows:

Greg Turgiss

MA

City of Nashua Tax Assessor's Office City Hall Nashua, NH 603-589-3040

Upon interviewing Mr. Turgiss, he acknowledged using the City's internet service to view adult pornography and to chat online during work hours. He stated that he has been doing so on a daily basis for a couple years for varying periods of time. He further advised that he was confronted once before by an administrator and ordered to stop. Mr. Turgiss stated that he stopped for a couple weeks but again started using the City's internet service to view adult pornography and to chat online. He stated that he sometimes uses the system to view pornographic material for several hours at a time.

Mr. Turgiss claimed to have no preference when looking at the pornographic material. He stated that he mostly viewed "straight sex" material but also viewed "gay" material. He advised that he would often begin in the "Project Voyeur" chat room and would click on the links from there. He stated that "Project Voyeur" is an open sex chat room with a disclaimer that chatters have to be at least 18 years of age. Nevertheless, he acknowledged using different identities in the room (he explained that he would often get more activity if he posed as a bi-sexual female) and that it was possible the underage people could enter the chat room.

When asked about underage content, Mr. Turgiss denied that he had any interest in the material. However, he stated that he may have viewed images of 15 and 16 year old girls but claimed that he did not actively seek it out. Mr. Turgiss explained that his belief was based upon the girls' appearances. He stated that some of the girls had ponytails and "acted" immature. However, he stated that he thought that they were 18 year old women pretending to be younger. Moreover, he stated that this constituted only a minute portion of the pornographic material that he viewed and denied downloading any of the images. Mr. Turgiss indicated that these images would merely pop-up as a result of him randomly clicking links that appeared when he was viewing pornography. Mr. Turgiss admitted that he is addicted to pornography but stated that he never actively sought out child pornography.

After obtaining a formal statement from Mr. Turgiss (it was recorded on DVD), I asked for consent to examine his home computer for inappropriate content and presented him with a Nashua Police Department Consent to Search Form. Mr. Turgiss reviewed the form and voluntarily agreed to turn his home computer over to the Nashua Police Department for inspection. Detecive Bergeron and I therefore followed Mr. Turgiss back

## Nashua Police Department 10-16-06 1905 HOURS - GREG TURGISS

Ref: 06-69440-OF

to his residence. After Mr. Turgiss had informed his wife, Michelle Turgiss, reference the situation, I presented her with a Nashua Police Department Consent to Search Form. Ms. Turgiss reviewed the form and also granted permission to inspect it. Detective Bergeron and I therefore took custody of the Compaq Presario SR1403WM

) and ended our contact. Investigation ongoing.

Detective Jonathan B. Lehto D-36

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Nashua Police Department

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10-17-06 - 0800 HOURS - INFO RECEIVED

Ref: 06-69440-OF

On 17 Oct 06 at approximately 0800 hours
I received information from Det. Lehto that he and Det. Bergeron had made contact with a Greg
Turgiss during their shift on 16 Oct 06. Turgiss was interviewed and his personal home computer was
seized after consent. Cite supplemental reports by Det. Lehto for additional information.

Nothing further this report.

10-17-06 - 1330 HOURS - PERSONAL COMPUTERS

Ref: 06-69440-OF

On 17 Oct 06 at approximately 1330 hours

I met with Brian Rae of the Information Technology Division of the Nashua Police Department. I requested Brian's assistance in viewing the content on the Santa and Turgiss personal computers. The computers were hooked up in the IT Division. We were unable to view content on the Santa computer due to the DOS program and the incompatibility of the keyboards that we had.

The Turgiss computer, a Compact Presario SR1403WM, was viewed. There was no evidence of any pornography found on the Turgiss computer, and further, no evidence of child pornography.

Nothing further this report.

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Ref: 06-69440-OF

On 17 Oct 06 at approximately 1400 hours

I met with Det. Sgt. McDannell and reviewed the case and all the previously reported information. It was determined at that time that there would be no further investigation into this matter. I was directed to then return both the personal computers and City Hall computers to the respective owners.

Nothing further this report.

10-17-06 - 1530 HOURS - COMPUTERS RETURNED

Ref: 06-69440-OF

On 17 Oct 06 at approximately 1530 hours

I met with Jane Joyce at City Hall. I briefed Ms. Joyce in reference to the results of the investigation. Ms. Joyce indicated that she was very satisfied with the assistance of the Nashua Police Department and would move forward with administrative discipline against the two employees. Ms. Joyce accepted the return of both City Hall computers and signed a property return receipt which I had created. This receipt is submitted to be included in the case file.

I then met with Mike Santa at City Hall and returned his personal computer to him. Mike Santa also completed a property return receipt and this is submitted to be included in the case file.

I met with Greg Turgiss in the front lobby of the Nashua Police Department just prior to 4:00 pm. Greg Turgiss was returned his personal computer and signed a property return receipt. This receipt is submitted to be included in the case file.

Both Santa and Turgiss were informed that there was no further police investigation at this time.

Nothing further this report.

Detective Kevin Landry, D-32

\*\* Portions of this report have been redacted \*\*