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Search for lost emails

Laurie Ortolano <laurieortolano@gmail.com>

Thu, May 27, 2021 at 2:45 PM

To: "Kleiner, Kimberly" <kleinerK@nashuanh.gov>

Cc: WebMaster <WebMaster2@nashuanh.gov>, Rick Dowd <rdowd1@comcast.net>

May 27, 2021

Ms. Kleiner,

After listening to last evening's meeting, I would like assistance in determining what happened to my January 17, 2021 7:20 PM email sent to Assesshelp with 2 abatement applications attached - 18 and 28 Baltimore Rd.

This email was not in the Assesshelp emails responsive document request received in April. Could Nick please determine what happened to this email. I would like to know if the City received the email and would like to know where it was forwarded to and who downloaded the applications.

Additionally, Attorney Neumann claims to have sent an email April 17, 2021 in response to a RTK request to both Attorney Lehmann and I. We did not receive that email. Could Nick search the log and see if he can find out what happened to that email.

Finally, on Friday May 21, 2021, I received a RTK response from Attorney Neumann that was supposed to be delivered May 14, 2021. The RTK response email delivered by Neumann on April 21, 2021, was dated April 14, 2021. I never received this email on April 14, 2021. This might be another email that was not received.

There are other assesshelp emails that were not included in the responsive documents. Below is the discussion from last evenings (May 26, 2021) Budget Review Committee Meeting.

Alderman Dowd:

"There are issues with emails. Concerns I have heard expressed from City Staff. Email being delayed and not getting through. Emails being delayed and not getting through."

"We are looking...we are in the middle of a migration for the email server going from one version to another version" and we are in the process of a new spam filter which . As far as not being delivered. We will have to look into that. If something could provide specific examples that would help a lot in finding out what is going on. not being delivered we would have to check the logs and look into this.

Laurie

